

Your In-Home Quote Preparation Guide



During your in-home quote, a room-by-room walkthrough helps the sales rep assess your move. Use this checklist to make the visit as efficient as possible.

Getting Ready for Your In-Home Quote

- Prepare Your Questions:** Write down all of your questions about timelines, packing services, how your items are valued and covered for liability, and property access details for the consultation. Refer to this list and cross them off when you sit down to talk to our representative about your quote. Many of these will be answered during the walkthrough.
- Ensure Full Home Accessibility:** Make sure every room is unlocked and accessible. Don't forget the garage, attic, basement, outdoor sheds, and any hidden storage spaces.
- Prepare the Entryway:** Have a front door mat available in case of muddy or wet conditions.
- Walk Through Every Room and Closet:** Be prepared to open every room and closet. You may be asked to open drawers — especially in the kitchen and office — so the rep can assess the volume of contents.
- Know Your Inventory:** Have a clear idea of which items are going and which are staying. A written “going” and “not going” list with images improves quote accuracy.
- Identify Specialty and Bulky Items:** Point out items that require special handling. For example: pianos, pool tables, exercise equipment, fragile art, grandfather clocks, oversized mirrors, and any item that requires special hoisting or third-party services for disassembly. For example: wide-screen TVs, wall-mounted tech items, etc.
- Note All Access Details:** Discuss driveways, alleyways stairs, elevator access, long carry distances, narrow hallways, and truck parking at both locations. If you live in a condo or apartment, check whether a certificate of insurance is needed.
- Prepare a Consultation Space:** After the walkthrough, you'll review the quote with the representative. Pick a comfortable area to sit and chat.
- Secure Your Pets:** Place pets in a separate room or secure area during the walkthrough so the representative can move freely.

Let's create the right solution for your move — contact us today.

 **800.745.6683**